



Windows Help Files Utility for Windows 10



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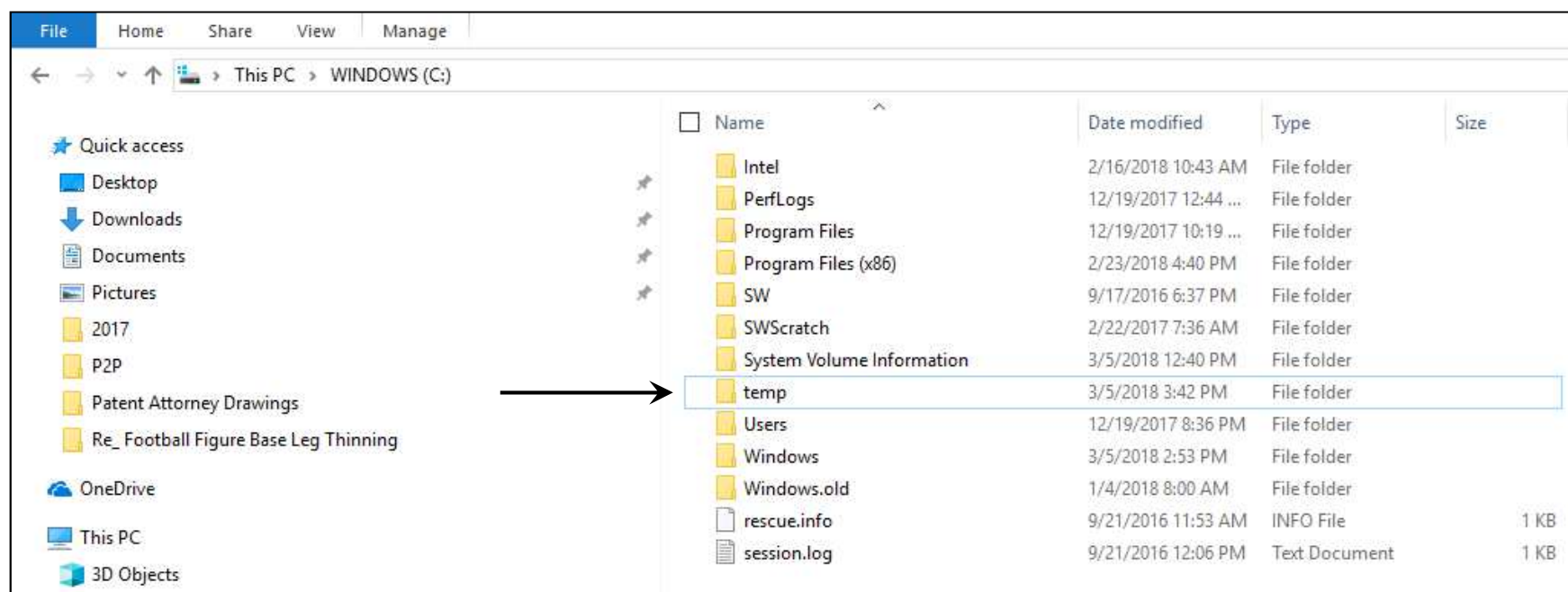
- These instructions cover running the application to view Windows Help files within CEDAS and CEM.



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Step 1

Create new C:\temp folder, as shown





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Step 2

Use the following link to navigate to the Microsoft Support page

<https://support.microsoft.com/en-us/help/917607/error-opening-help-in-windows-based-programs-feature-not-included-or-h>










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Step 3

Download the WinHlp32.exe file version for your Operating System to the newly created C:\temp folder

Resolution

To view 32-bit Help files with the .hlp file extension in Windows, you will need to download and install WinHlp32.exe from the Microsoft Download Center.

-  [WinHlp32.exe for x86-based versions of Windows 8.1](#)
-  [WinHlp32.exe for x64-based versions of Windows 8.1](#)
-  [WinHlp32.exe for Windows 8](#)
-  [WinHlp32.exe for Windows 7](#)
-  [WinHlp32.exe for Windows Server 2008](#)
-  [WinHlp32.exe for Windows Server 2008 R2](#)
-  [WinHlp32.exe for Windows Vista](#)

Important notes for downloading this program

- Open the links by using Internet Explorer.
- If you see a "Validation Required" message when you open the download page, click **Continue**, and then follow the on-screen instructions.
- When you are prompted to download the file, select the file name that contains "x64" for 64-bit versions of Windows or "x86" for 32-bit versions of Windows. Use the following auto-detection information to make your choice.
- The Windows Help program is not supported in Windows Server 2012 or later versions of Windows Server.

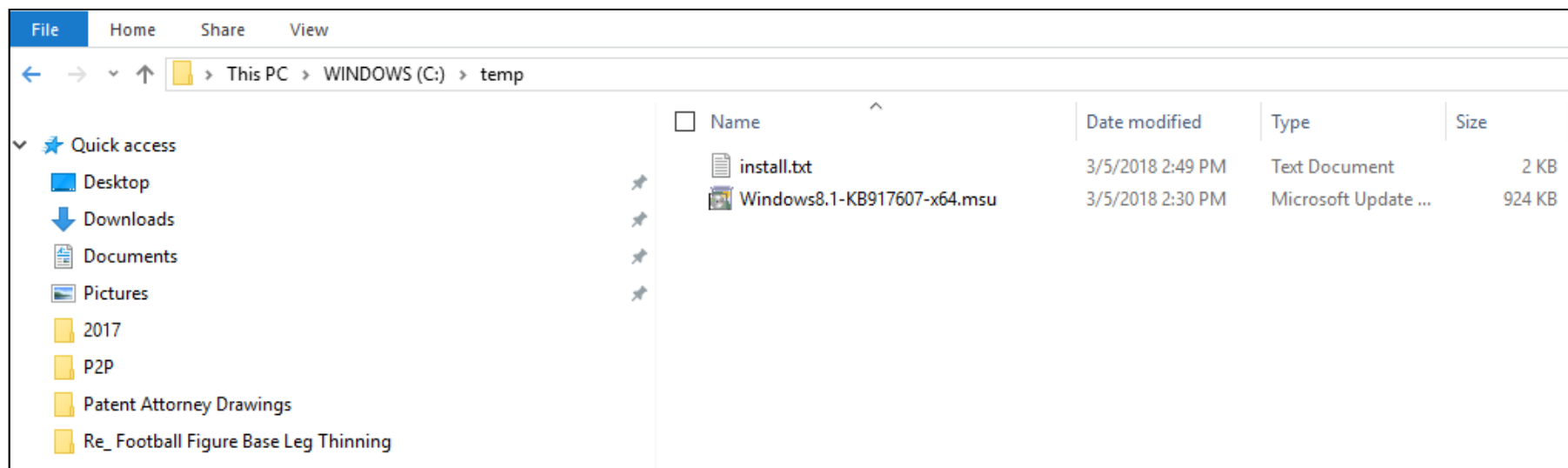
If you encounter problems when you install WinHlp32.exe or use Help, go to the "More information" section.



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Step 4

Copy the “install.txt” file (provided in the email attachment, or downloaded from website) into the newly created C:\temp folder, along with the file downloaded from the Microsoft Support site

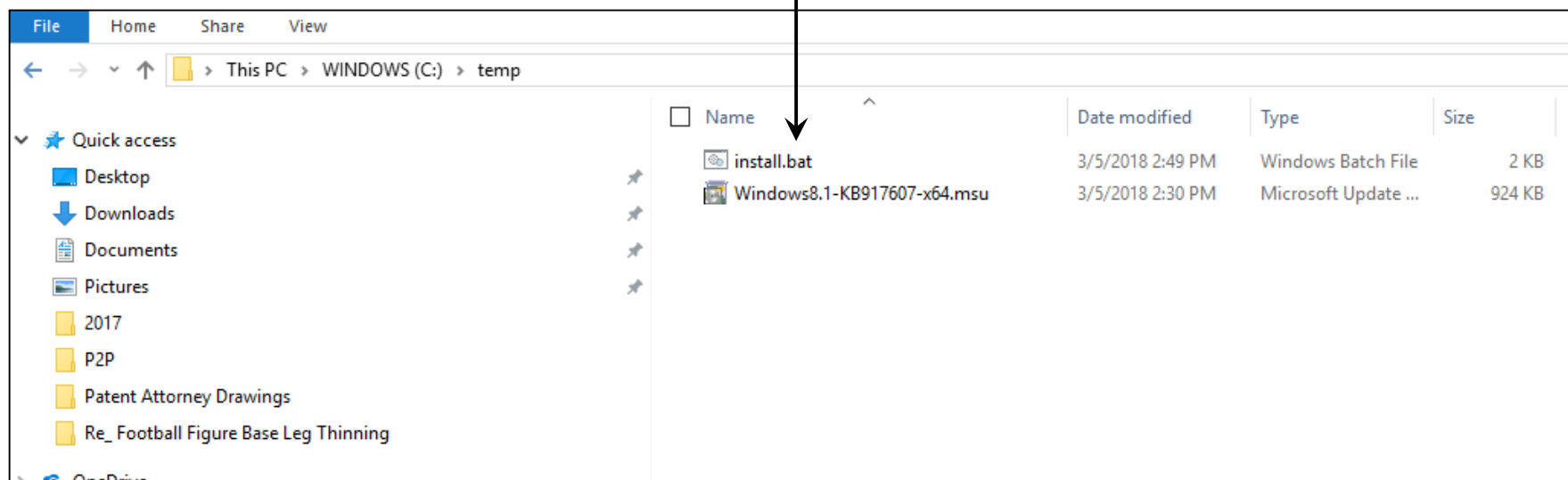




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Step 5

Rename “install.txt” file to “install.bat”

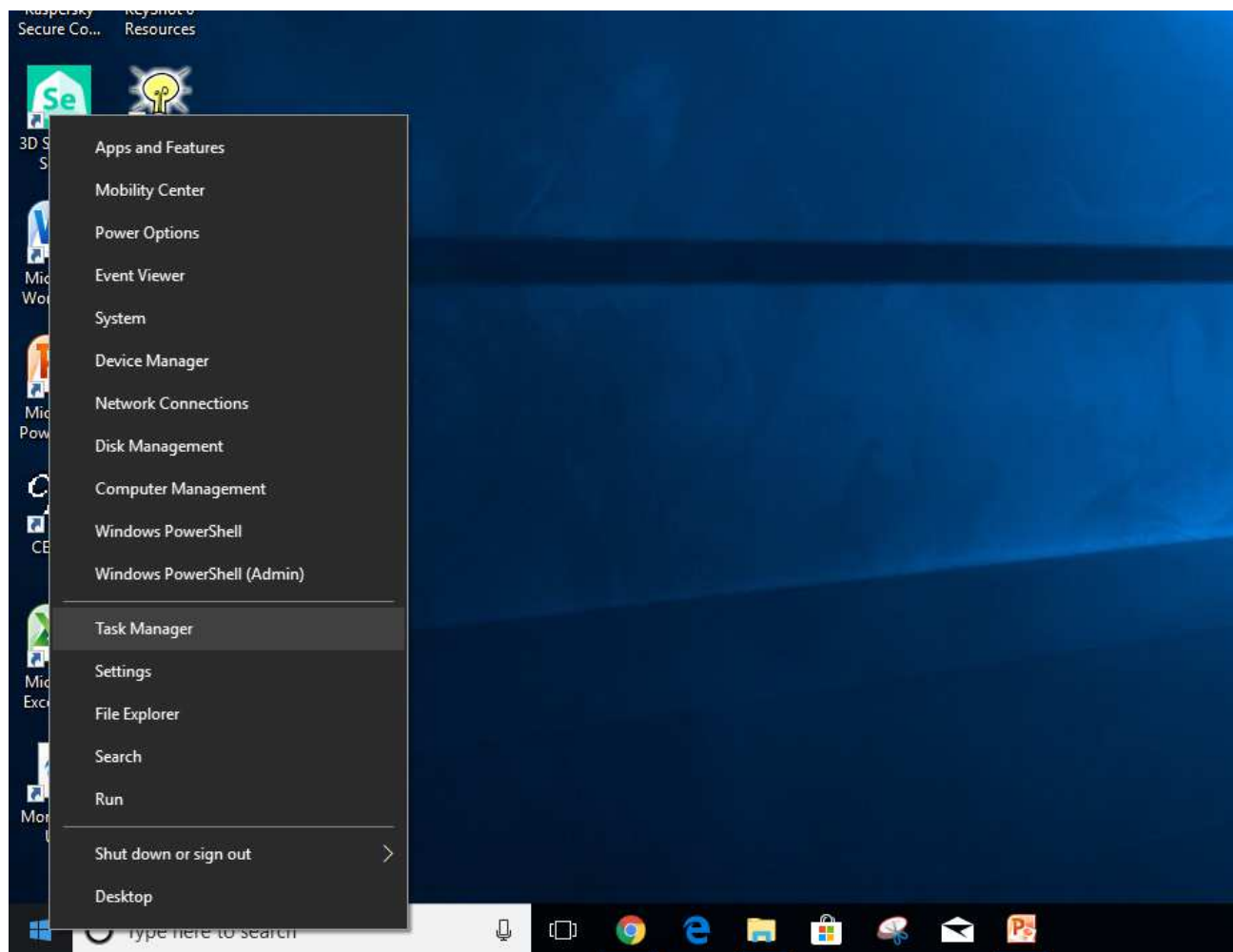




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Step 6

Right click on the Start symbol, and select “Task Manager”

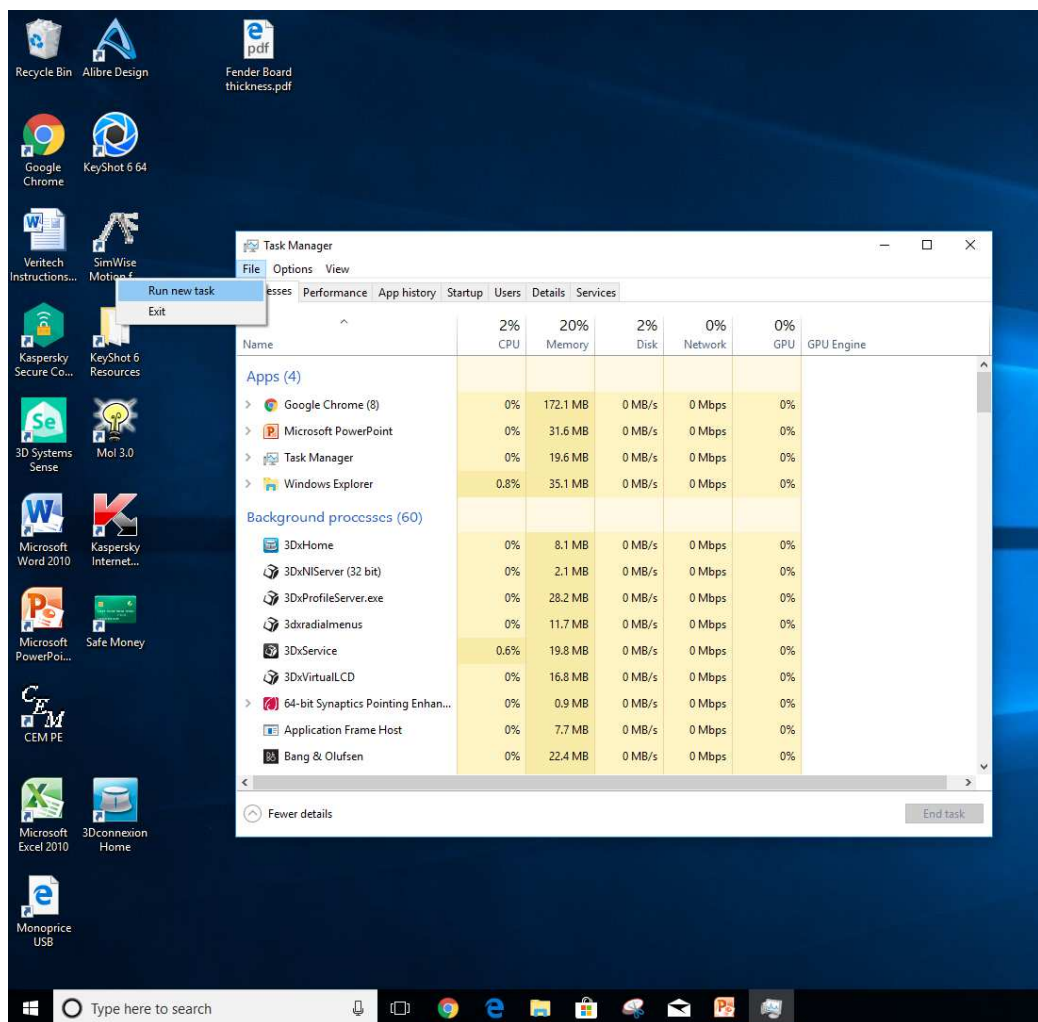




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Step 7

In the Task Manager window, click on File, and select “Run new task”



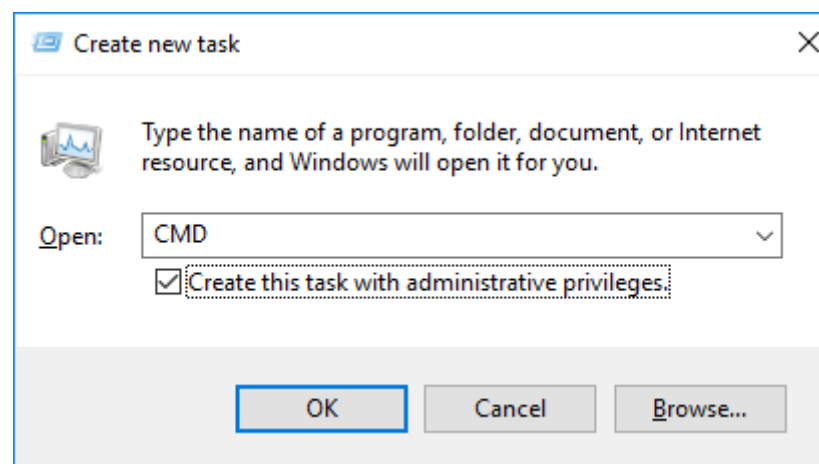


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Step 8

Make sure the administrative privileges block is checked, and type in "CMD".

Click OK

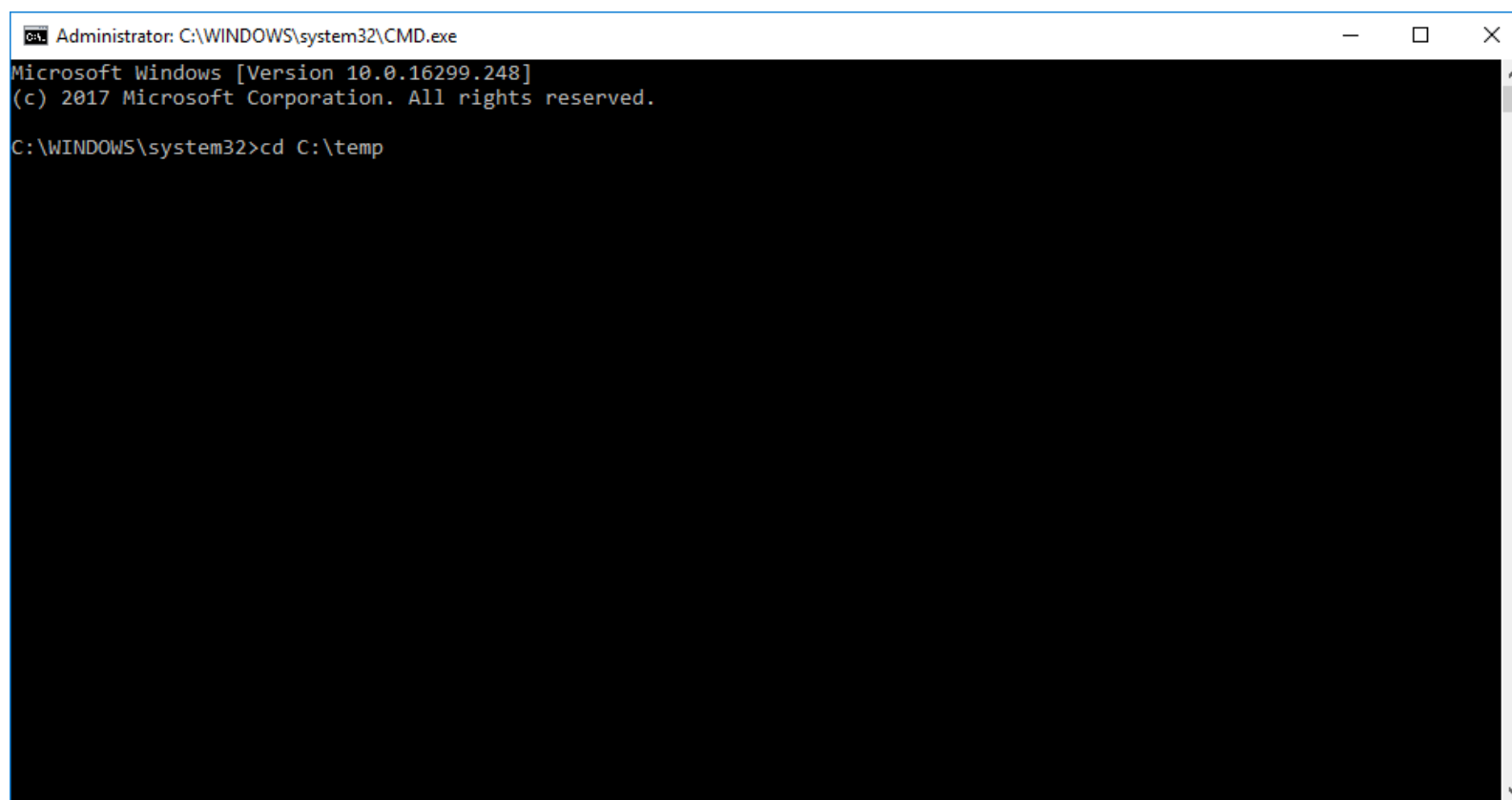




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Step 9

When the Command Prompt window opens, type in “cd C:\temp”, as shown below, and press Enter

A screenshot of a Windows Command Prompt window. The title bar reads "Administrator: C:\WINDOWS\system32\CMD.exe". The window content shows the following text: "Microsoft Windows [Version 10.0.16299.248] (c) 2017 Microsoft Corporation. All rights reserved. C:\WINDOWS\system32>cd C:\temp". The command prompt is currently at the end of the command line.

```
Administrator: C:\WINDOWS\system32\CMD.exe
Microsoft Windows [Version 10.0.16299.248]
(c) 2017 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>cd C:\temp
```



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Step 10

At the new prompt, type in “install.bat”, as shown below, and press Enter

A screenshot of a Windows Command Prompt window. The title bar reads "Administrator: C:\WINDOWS\system32\CMD.exe". The window content shows the following text:

```
Microsoft Windows [Version 10.0.16299.248]
(c) 2017 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>cd C:\temp
C:\temp>install.bat_
```



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Step 11

Wait until the script has finishes running

```
Administrator: C:\WINDOWS\system32\CMD.exe
Microsoft Windows [Version 10.0.16299.248]
(c) 2017 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>cd C:\temp

C:\temp>install.bat
expanding msu...
getting MUI language string...
getting architecture from filename...
finding correct files for MUI language...
replacing files in C:\WINDOWS...

SUCCESS: The file (or folder): "C:\WINDOWS\en-US\winhlp32.exe.mui" now owned by user "DESKTOP-046T72G\David Wells".
processed file: C:\WINDOWS\en-US\winhlp32.exe.mui
Successfully processed 1 files; Failed processing 0 files
A duplicate file name exists, or the file
cannot be found.
    1 file(s) copied.

SUCCESS: The file (or folder): "C:\WINDOWS\winhlp32.exe" now owned by user "DESKTOP-046T72G\David Wells".
processed file: C:\WINDOWS\winhlp32.exe
Successfully processed 1 files; Failed processing 0 files
A duplicate file name exists, or the file
cannot be found.
    1 file(s) copied.
cleaning up...

C:\temp>
```



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Step 12

Return to CEDAS. The “Help” files will now open in Windows 10

