



Windows Help Files Utility for Windows VISTA, 7 & 8



Windows Help Files Utility for Windows VISTA, 7 & 8

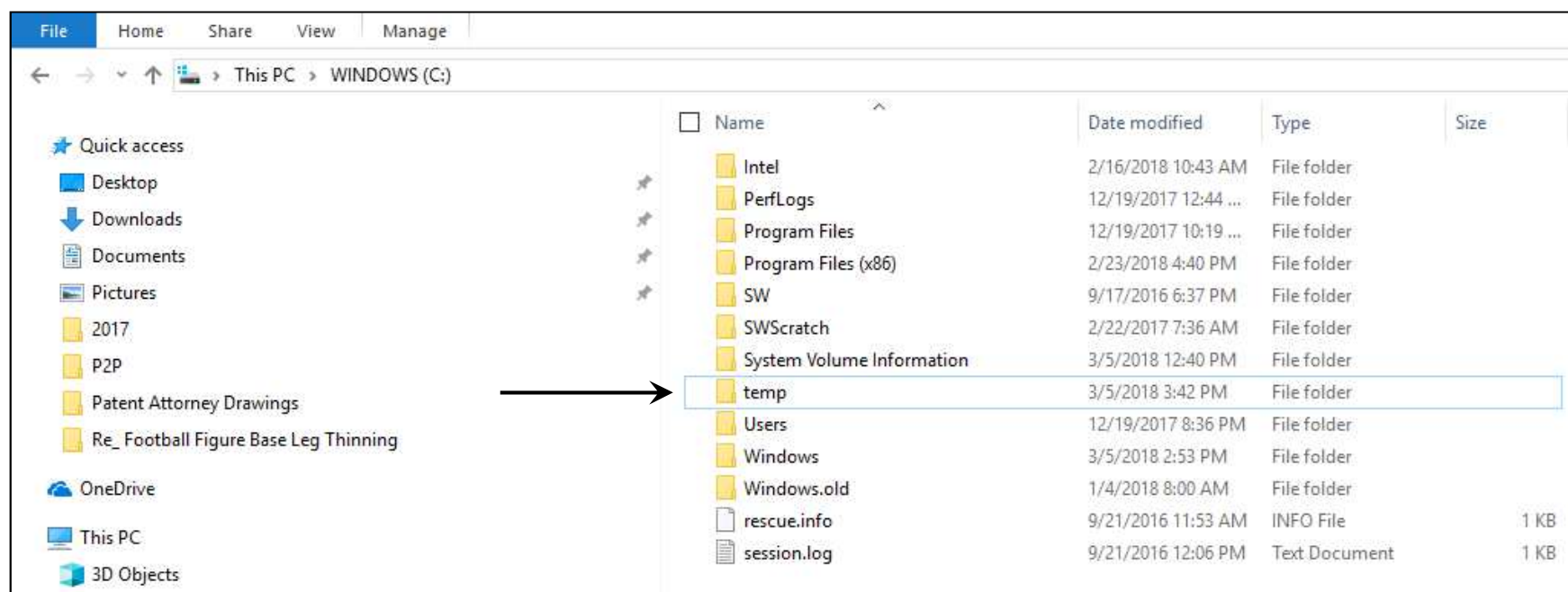
- These instructions cover running the application to view Windows Help files within CEDAS and CEM.
- The steps shown were performed using Windows 8.
- For Windows operating systems other than Windows 8, the screens may look slightly different, but the basic steps are the same.



Windows Help Files Utility for Windows VISTA, 7 & 8

Step 1

Create new C:\temp folder, as shown





Windows Help Files Utility for Windows VISTA, 7 & 8

Step 2

Use the following link to navigate to the Microsoft Support page

<https://support.microsoft.com/en-us/help/917607/error-opening-help-in-windows-based-programs-feature-not-included-or-h>









Windows Help Files Utility for Windows VISTA, 7 & 8

Step 3

Download the WinHlp32.exe file version for your Operating System to the newly created C:\temp folder

Resolution

To view 32-bit Help files with the .hlp file extension in Windows, you will need to download and install WinHlp32.exe from the Microsoft Download Center.

-  [WinHlp32.exe for x86-based versions of Windows 8.1](#)
-  [WinHlp32.exe for x64-based versions of Windows 8.1](#)
-  [WinHlp32.exe for Windows 8](#)
-  [WinHlp32.exe for Windows 7](#)
-  [WinHlp32.exe for Windows Server 2008](#)
-  [WinHlp32.exe for Windows Server 2008 R2](#)
-  [WinHlp32.exe for Windows Vista](#)

Important notes for downloading this program

- Open the links by using Internet Explorer.
- If you see a "Validation Required" message when you open the download page, click **Continue**, and then follow the on-screen instructions.
- When you are prompted to download the file, select the file name that contains "x64" for 64-bit versions of Windows or "x86" for 32-bit versions of Windows. Use the following auto-detection information to make your choice.
- The Windows Help program is not supported in Windows Server 2012 or later versions of Windows Server.

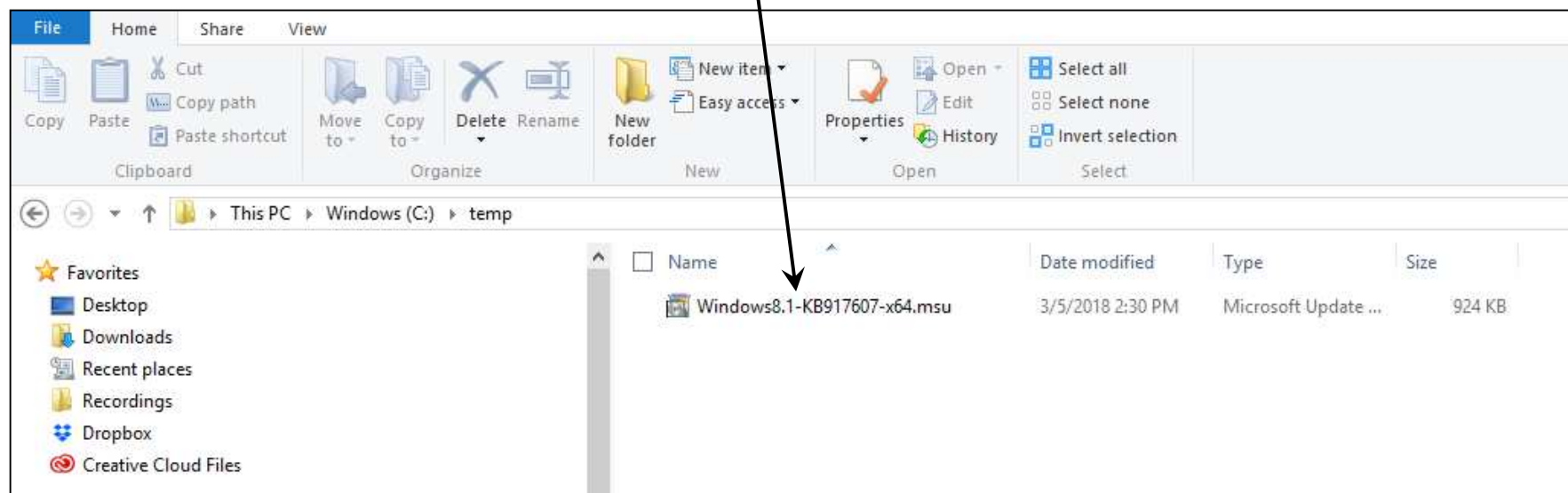
If you encounter problems when you install WinHlp32.exe or use Help, go to the "More information" section.



Windows Help Files Utility for Windows VISTA, 7 & 8

Step 4

Double click the downloaded file to launch the Installer application

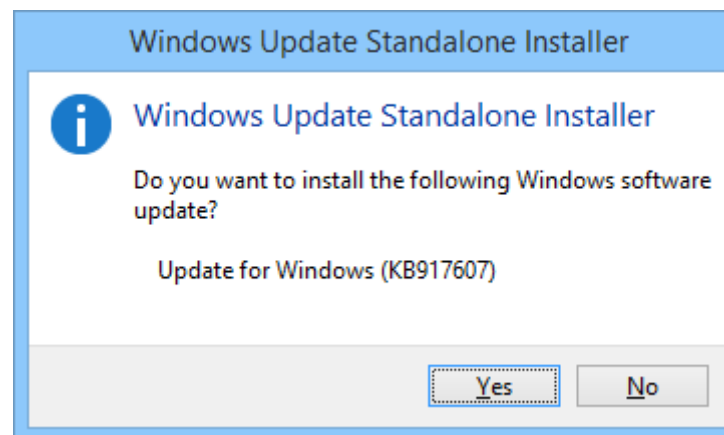




Windows Help Files Utility for Windows VISTA, 7 & 8

Step 5

Click “Yes” in the pop up window

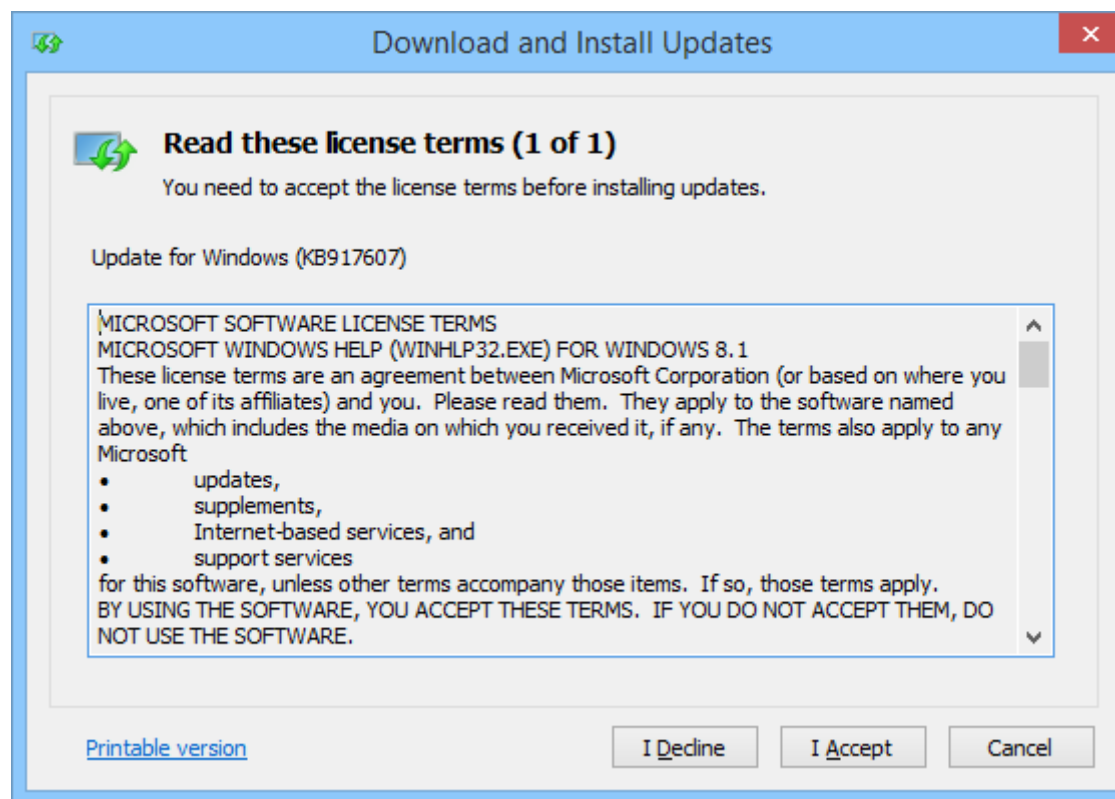




Windows Help Files Utility for Windows VISTA, 7 & 8

Step 6

Review info and click “I Accept” when ready.

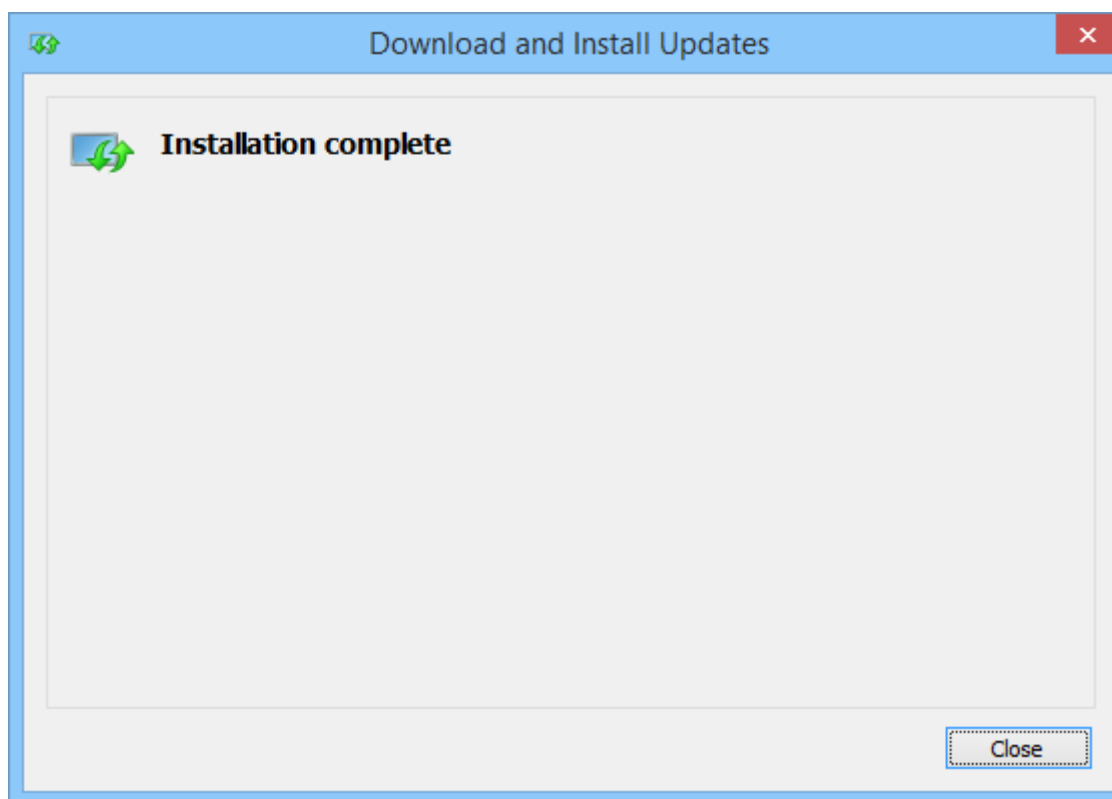




Windows Help Files Utility for Windows VISTA, 7 & 8

Step 7

When complete, click
“Close” when ready





Windows Help Files Utility for Windows VISTA, 7 & 8

Step 8

Return to CEDAS. The “Help” files will now open in Windows 7 / 8

